Collin Frame

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EDUCATION

Minnesota State University, Mankato | Mankato, MN

Expected May 2027

Bachelor of Science in Computer Information Technology, Minor in Automotive Engineering

- Relevant Coursework: Computer Architecture, Data Structures, Algorithms, Database Systems
- Relevant Skills: Proficiency in high-level programming languages (C#, Python, VB.net)
 - Application of object-oriented programming principles
 - o Design and analysis of algorithms, including time and space complexity
 - Knowledge of instruction set design and processor control mechanisms
 - Design and implementation of relational databases
 - o Proficiency in SQL for data manipulation and query optimization

Shakopee High School | Shakopee, MN

2019-2023

Science & Technology Academy

Honors: Hacker of the Year Award, Certificate Of Excellence

INDUSTRY EXPERIENCE

Best Buy - Mankato, MN

Retail Leader August 2024 – Present

- Led and supervised daily store operations, ensuring team adherence to company policies and procedures.
- Addressed and resolved customer inquiries and complaints, enhancing overall customer satisfaction.
- Monitored inventory levels and coordinated restocking to maintain product availability.
- Coached team members through personalized one-on-one sessions, enhancing product knowledge and customer interaction skills.

Best Buy – Shakopee, MN

Apple Certified Computing Advisor

February 2022 – March 2023

- Utilized vendor-provided devices and accommodations to improve product knowledge and understanding
- Applied a high level of product knowledge and expertise through ongoing learning and certifications to enable an excellent customer shopping experience
- Provided feedback on products and customer engagement with vendor partners, representatives, and market teams

TECHNICAL SKILLS

Languages: Python, VB.net, C#, SQL, MIPS

Frameworks/Libraries: .NET Framework, Entity Framework, Tkinter

Tools: Docker, Git, Cloudflare, MariaDB, nginx

CERTIFICATES

CompTIA TestOut PC Pro Certification

Eagle Scout

Certificate ID: 6-1C6-NGW52 (Validation)

Earned Eagle Scout on July 18, 2018. For my Eagle Scout Project, titled "Love In A Glove Box", I partnered with local businesses and organizations—including Shepherd of the Lake, Shakopee Target, and Olson Dental—to create care bags for homeless individuals in Minneapolis, MN. Each bag contained essential hygiene items such as soap, deodorant, toothpaste, toothbrushes, body wash, and towels, and was distributed to those living on the streets.